

## Questions regarding BBARWA RFP for website design

**How big is currently the [Sage 50 (Peachtree)] company data?** The uncompressed company data file in Sage 50 is 500 MB.

**How big is the current [Sage 50 (Peachtree)] backup size?** The most recent Sage50 backup file is 126 MB. All of our backup files combined occupy 12 GB of offline storage space.

**How many backups do you have and keep offsite?** At this time, we have 137 Peachtree backup files and 321 Agency reports backed up offline.

**How big is the storage space offsite (on godaddy.com)?** We have unlimited storage space offsite on godaddy.com.

**What are the iPads mainly used for? I only documented to check emails and for presentations via projector; anything else?** We also use one iPad to monitor the SCADA system remotely.

**You sent us contact info; could we also get info of the version of Scada that you currently are running? Is it 2014?** We use Rockwell Software RSView32 Works version 7.60.00.

**Do you have a documentation (pdf or web-link) of minimum system requirements for running this app?**

The Rockwell Software compatibility list is located at:

<http://compatibility.rockwellautomation.com/Pages/ProductReplacement.aspx?crumb=101#>

or go to <http://rockwellautomation.com> - click Support – Compatibility and Downloads – Compare Products – in Product Search box, type in “RSView32” – select RSView32 – select version 7.60.00 - Compare

**Any plans or should we consider upgrading this version?** We plan to replace the SCADA computer and software in the year 2020. The IT services provider will not be responsible for upgrading or maintaining the SCADA software. The IT services provider will be responsible for maintaining the operating system (Windows updates, antivirus, etc...), the network connection to this computer, for protecting this computer from

outside attacks, and for maintaining the computer hardware. We do expect the IT services provider to work with our SCADA systems provider to insure continued compatibility between the Windows operating system and the SCADA software whenever the SCADA software or operating system is updated, upgraded, or reconfigured.

**In your passwords list, there is an entry about Xbox live account; where is this Xbox, and what is this used for (or do we not need to support it)?**

There is no Xbox. The laptop used in the Boardroom came with Windows 8.1 which required us to create an Xbox account upon startup. This is the only computer that uses Windows 8. All other computers use either Windows 7 or Windows 10.

**Could you please let us know which camera models are being used?** We use Swann model SWPRO-530CAM cameras.

**Are all cameras the same models?** No. We have been replacing the original Pelco cameras with the Swann cameras as needed. The Pelco cameras are no longer available. So far, four of the eight Pelco cameras have been replaced with the Swann cameras.

**Do you still have Satellite internet access (account listed on password list)?** Yes.

**If yes, what is it used for and where?** We have a remote site in Lucerne Valley, CA that communicates with our SCADA system via HughesNet. The IT services provider will not be responsible for maintaining this connection.

**Is there a site to download the Project Documents, or could you please send them to me?**

The Project Documents consists only of the Request for Proposal. It is posted on our web site at [www.bbarwa.org](http://www.bbarwa.org), click on Government – Public Notices – RFP for IT Services. The URL is:

<http://bbarwa.org/humanresources/RFP%20for%20IT%20Services%202-1-16.pdf>

The Request for Proposal describes our current computer system and our expectations for a new system, its configuration and maintenance. We do not have any specific hardware requirements. Our goal is for the IT services company to install the necessary equipment that they deem necessary and that they can monitor and support. The new system will provide for more robust network protection and backup capabilities while being as transparent as possible to our existing users. The IT services company will be

responsible for the specification, installation and configuration of any new computer and network equipment, any reconfiguring of our existing equipment, provide continuous monitoring of the network for intrusions, attacks and faults, and provide technical support for our users.

**Is auto insurance necessary if the IT service representatives telecommute?**

Yes. We will expect to meet in person with a representative of your organization prior to awarding the contract. We will also expect that the IT representative will have to be at the BBARWA facility on occasions when training, computer updates or fixes cannot be performed remotely. Therefore, auto insurance will be necessary.

**Can we discuss the RFP over the phone?**

No. We want to give everyone equal information prior to their submitting their proposal. Therefore we will not discuss the RFP over the phone. All questions must be submitted in writing via email, fax, or regular mail. All questions and answers will be posted on our website at [www.bbarwa.org](http://www.bbarwa.org).

**Can I submit my proposal to your email address?**

No. We must receive four copies of all proposals as physical hard copies. They must be received to our post office box or physical address by Wednesday, March 2nd at 4:00 pm.